

# AMPS 2017

POWER CONNECTIONS

OUR KNOWLEDGE  
IS YOUR POWER

## AMPS AWARDS CATEGORIES 2017

### **Innovation and Technology Award**

*Awarded for development of an innovative product, process or service or a new way of working.*

Entrants must be able to demonstrate the development within the last 3 years of an innovative product, process or service, or a new way of working. The entry must include a clear written description of the development and its background, including any details of protection obtained.

The panel are looking for evidence of the following: Commercial relevance of the development and actual or projected commercial success, benefit of the development to the business or customer, how the idea was implemented within your business and the impact the idea has made upon your business.

### **Customer Service Award**

*Awarded to a team or individual who have shown commitment, consideration and gone the extra mile.*

The 'Customer Service Award' is for an individual or team that has demonstrated that their customers are at the forefront of everything they do, or have gone out of their way to provide an excellent level of service which you have found impressive!

Nominees for this award should have demonstrated a combination of the following: Going the extra mile – anticipating customers' needs and adding value by finding ways to give excellent service that exceeds customers' expectations, consideration of the impact on the customer when taking action or carrying out tasks, seeking ways to provide or improve services that may increase efficiency and decrease costs and dedication to continuously improving customer satisfaction.

### **Exporter of the Year Award**

*Awarded for increased export sales, achievements in entering new markets or first time export success.*

The panel will be looking for increased export sales; achievements in entering new markets or first time export success. This award pays tribute to the significant contribution made by all exporting businesses to the economy and acknowledges their determination and commitment.

### **Keith Marshall Training and Personal Development Award**

*Awarded to any member who has demonstrated outstanding commitment and achievement through undertaking extra training to advance their career as well as gaining knowledge and experience for their own personal development.*

### **AMPS Lifetime Achievement Award**

*The winner will be a figure that has had an impact on the industry over a significant period of time. They will have impacted on the working lives of colleagues and shown evidence of leadership, determination and commitment.*

**This award is not open to nominations.**

### **Employee of the Year Award**

*This person maybe any member connected to the industry and who is not always necessarily recognised for their input and commitment.*

Awarded to the employee who meets one or more of the following competencies or criteria: Job knowledge and understanding of responsibilities and related work, quality of work, level of productivity, teamwork, flexibility, initiative and leadership.

### **Company of the Year Award**

*The winner of this award will have a demonstrable commitment to their people, underpinned by an exceptional employee recognition strategy. We are particularly looking for organisations that regularly recognise the right behaviours as well as performance.*

The winner of this award will be much more than a good employer. Development and improvement of its people will be key to how the company is run and how it communicates and develops partnerships with its customers and suppliers. The winning company will have key human resource policies in place including skills and knowledge learning, equal opportunities, engagement and staff satisfaction. It will be able to demonstrate continued success in its employment policies and benchmark progress against industry best practice.